# jujotech
## FUSION | REMOTE™

realwear

# Fusion Remote
# HMT Installation Guide

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# About This Document

This User Guide explains the installation of Fusion Remote V. 1.1
with RealWear HMT-1 and HMT-1Z1

# System Requirements

| Application | |
|---|---|
| Operating System | Android 6.0 Marshmallow |
| Skype for Business online | Microsoft Skype for Business Online 2015 Server |
| Connectivity | WiFi (2.4GHz/5GHz) or cellular hotspot connectivity (3G/4G) |
| Supported Device | HMT-1 or HMT-1Z1  with WearHF™ 8.09 hands-free interface |

# Pre-installation Requirements

## Skype for Business Organization

Fusion Remote is an Enterprise ready solution for Remote Assist using Skype for Business. To operate Fusion Remote you must already have a Skype for Business account. Depending on your specific Skype for Business organization you may need to contact your IT Administration for support.

Fusion Remote works out of the box with Skype for Business organizations that are **online** (based on Office 365 subscriptions) and are **federated** with external domains.

If you do not know what type of Skype for Business Organization your Company has, or if it is either online but not federated, or on premises then you need to contact your IT organization for support.

Please refer to the RealWear HMT User Guide for more details about general HMT operation and installation of apps. The User Guide can be found here: https://www.realwear.com/support

## Fusion Remote APK

Before proceeding further, please ensure that you or your Company have purchased a license for Fusion Remote and that the APK has been downloaded on your PC.

If you have not purchased the Fusion Remote APK, then please contact Jujotech Sales at sales@jujotech.com, providing the following information:

- Company Name

- Contact information (Name, email, phone number)

- Number of licenses required

- Serial number of each device for which you are requesting a license

# Fusion Remote Installation

Step 1:     Fusion Remote must be installed using the RWExplorer, a desktop tool for both Windows
            PCs and Mac computers that mirrors the screen of the HMT to the desktop.

            Download and install the RWExplorer from the following page:
            http://developer.realwear.com/RealWearExplorer/tutorial

Step 2:     Open RWExplorer on your computer

Step 3:     Install Fusion Remote by dragging and dropping the APK archive onto the RWExplorer (see
            section on RWExplorer tutorial on
            http://developer.realwear.com/RealWearExplorer/tutorial)

Step 4:     Proceed to Section "Before using Fusion Remote"

Please refer to the RealWear HMT User Guide for more details about general HMT operation and
installation of apps. The User Guide can be found here: https://www.realwear.com/support

# Preparing for Fusion Remote

The following steps can be accomplished using the HMT or the RWExplorer main window, which mirrors the HMT display.

Step 1: Check that Time and Date are current

Step 2: Check that WiFi connection is active

Step 3: License check. To use Fusion Remote, your HMT must be registered on Fusion Remote license file. Contact your IT administrator to ensure Fusion Remote is enabled on your device
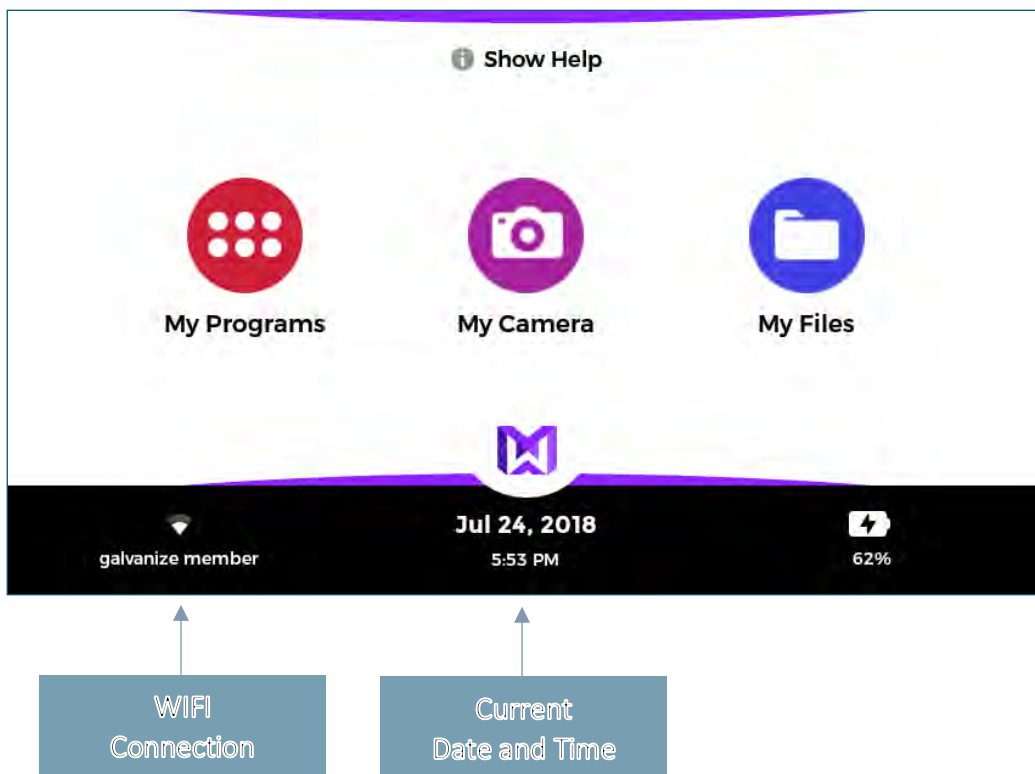
# Technical Support and Additional Resources

For additional technical support, please send an email to support@jujotech.com.

## Additional resources:

HMT User Guide and Support page: https://www.realwear.com/support

Skype for Business Meeting setup help page: https://support.office.com/en-us/article/set-up-a-skype-for-business-meeting-in-outlook-b8305620-d16e-4667-989d-4a977aad6556.