

Hands-Free Remote Assist Anywhere in the World



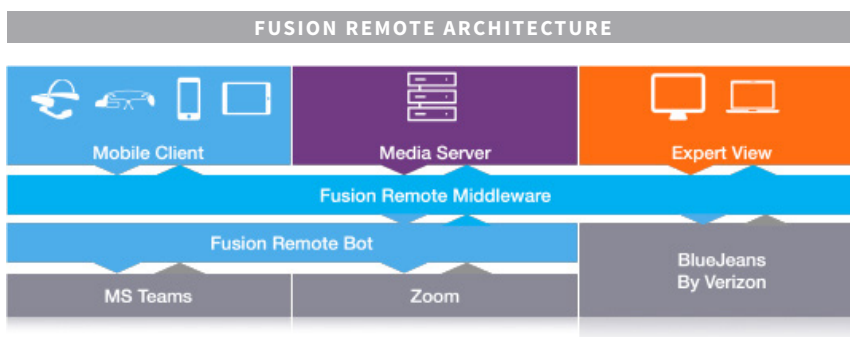
Jujotech Fusion Remote software provides a collaborative environment with dynamic two-way audio and video to enable collaborative troubleshooting, assessment and rapid resolution of field and factory issues, remote over-the-shoulder training, and significant travel reduction and cost savings.

Fusion Remote is compatible with select smart headsets from RealWear & Vuzix, tablets and smartphones.

In addition to *remote assist*, Jujotech also provides solutions for *inspection workflows* and *IIoT data visualization*.

The Jujotech ecosystem is a layer on top of your unified communication platform (Microsoft Teams, Zoom or BlueJeans by Verizon) allowing you to leverage your current IT investment and to avoid investing in a parallel infrastructure.

This architecture is unique to Jujotech.



FULL INTEROPERABILITY WITH



FUSION REMOTE FOR SMART HEADSETS

The Fusion Remote client for your connected workforce is fully voice controlled and provides a best-in-class user experience on smart headsets¹. “Say what you see” to simply execute commands while safely keeping your hands-free at all times.

FUSION REMOTE BOT

The Fusion Remote Bot is the purpose-built software layer that allows interoperability with MS Teams and Zoom. It is available free of charge in the Microsoft and Zoom App marketplaces.

FUSION REMOTE MEDIA SERVER

The Fusion Remote Media Server² streamlines access to and management of your remote assist session archives where media and video recordings are securely stored for auditing, sharing, and training purposes. It provides all the necessary tools for remote experts and administrators to conduct their sessions.

FUSION REMOTE EXPERT VIEW

The Expert View³ web client is a uniquely designed dashboard that simplifies the remote expert’s user experience by providing a single interface. Smart headset telemetry, media gallery access, and advanced annotation tools are a single click away.

¹ Currently supported smart headsets: RealWear HMT-1/HMT-1z1, Vuzix M400/M400
² Fusion Remote Plus license subscription
³ Fusion Remote Premium license subscription

The Advantages of Fusion Remote

KEY CAPABILITIES

- Hands-free, say what you see user experience
- Safe, secure & easy to use
- Multiple participants, anywhere in the world support from remote experts with unified communication platforms
- Access to the global address book
- Email meeting invites from the remote expert or the connected worker (Teams & BlueJeans)
- Flashlight control during the meeting (Teams & BlueJeans)
- Zoom in and out in real-time while streaming, with five-level optical zoom (Teams & BlueJeans)
- Smart headset content management for remote experts and administrators
- Access to smart headset media gallery during sessions
- Screen share with annotation
- Live annotation on the real-time video feed
- Join meetings with deep links

LICENSING OPTIONS

FUSION REMOTE STANDARD

FUSION REMOTE PLUS

FUSION REMOTE PREMIUM



Fusion Remote Premium with Expert View, the uniquely designed dashboard for the remote expert

ALL LICENSES ARE ANNUAL & BY CONNECTED WORKER DEVICE

Fusion Remote Licensing Options

KEY FEATURES



Say what you see experience



Hands-Free Audio/Video



Interoperability with MS Teams, BlueJeans and Zoom



Remote Flashlight and Zoom In/Out in Real Time



Interactive Media Server for Admins and Remote Experts



Image, Video Clip & File Sharing



Live Annotation



Media Gallery



Expert View

FUSION REMOTE STANDARD

Core Remote Assist functionality uniquely integrated with unified communication platforms

- Hands-free, say what you see user experience
- Safe, secure & easy to use
- Multiple participants, anywhere in the world support from remote experts with unified communication platforms
- Licensed by connected worker device
- Access to the global address book
- All connected worker features are “in-app”
- Annotation from both the remote expert and the connected worker
- Remote expert & connected worker control of critical smart headset features: *Image capture, video recording, brightness, volume, geolocation*
- Image capture and video clip recording
- Mitigation for low bandwidth connectivity
- Message and value dictation (*speech-to-text*)
- Turnkey, preconfigurable for field deployment
- Share images and video clips (at different quality levels)
- Transform the meeting (*chat*) contents into a PDF/XML report: *Time/date stamped and emailed to all participants*
- QR code generator for quick authentication and meeting starts
- Can be integrated with actionable digital workflow and IIoT data visualization

FUSION REMOTE PLUS

Includes All Fusion Remote Standard Features Plus:

INTERACTIVE MEDIA SERVER

- Dedicated AWS instance in region of choice for administrators and remote experts
- Direct smart headset communication and content management
- Enhanced content security with end-to-end encryption at rest and in-flight
- Flashlight control during the meeting (Teams & BlueJeans)
- Zoom in and out in real-time while streaming with five-level optical zoom (Teams & BlueJeans)
- Multiple participant (vs. peer-to-peer) support
- Email meeting invites from the remote expert or the connected worker (Teams & BlueJeans)
- Access to device media gallery during sessions
- Screen share with annotation
- Add participants to meetings in process
- Meeting recordings
- Remote expert & connector worker control of critical smart headset features: flashlight, zoom in, image capture, video recording, brightness, volume & geolocation

FUSION REMOTE PREMIUM

Includes All Fusion Remote Plus Features Plus:

EXPERT VIEW

- Uniquely designed dashboard for the remote expert
- Single sign-on (SSO) with Microsoft accounts
- Join meetings with deep links
- Meeting roster with participant status
- Meeting access as guest or authenticated user
- Meeting invites sent via bot, WebRTC connection, email or chat
- Live annotation on real-time video feed from the connected worker
- Simplified remote expert commands, media gallery access & live annotation